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User's current payment method on file with Company will be automatically charged a recurring billing fee, for all subscription services with Company ("Fee"). Fee payments are non-refundable. If User wishes to discontinue access to the Services, please contact customer service at (508) 254-2380. It is the responsibility of either the vendor and/or a company manager to notify Vendor Axis when the vendor is no longer employed by the company.

User shall be responsible for all sales, use, and excise taxes, and any other similar taxes, duties, and charges of any kind imposed by any federal, state, or local governmental entity on any amounts payable by User for the Services.

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Company will treat any feedback or suggestions the User provides to Company as non-confidential and public. Thus, in the absence of a written agreement with Company to the contrary, User agrees that User will not submit to Company any information or ideas that User consider to be confidential, proprietary or trade secret. For the avoidance of doubt, Company will have no obligation to keep any information supplied by User confidential.

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By User submitting contact information and any other personal information through the Site, User hereby authorizes Company to use and disclose this information, including for the purposes of sending periodic mailings to User about Company products, services, and news. These Terms of Use will apply to all such mailings (and the mailings will be considered part of the Site Content).

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DOCUMENT/UPLOAD VERIFICATION

The review process for credential documents typically takes 2-3 business days, but may take longer depending on the general volume Vendor Axis is experiencing and the complexity of any uploaded documents. The background check credential is typically reviewed in the same

timeframe. However, if there are findings in the background screening that require additional investigation, the turnaround time may be extended significantly.

ALTERED DOCUMENTS

Vendor Axis does not accept altered forms of documentation. Please be advised that any documentation that is submitted for review that is not authentic and has been altered may be brought to the attention of our healthcare customers and can result in disciplinary action.